

# The Fine Print

Murphy Library

University of Wisconsin-La Crosse

Number 34, Fall 2004

## Charles Marx to Retire

Charles Marx is retiring after twenty five years at Murphy Library. Charles came to UW-L in 1980 from Olivet College, Olivet, Michigan, where he served as the Technical Services Librarian.

Charles led cataloging at Murphy Library during the pivotal years in the 1980's when the library converted its record keeping and catalog access from cards in drawers to an integrated online catalog and circulation system. In 1984/85, UW System grants and matching local funds allowed the library to launch a retrospective conversion project to transfer the information on catalog cards into the new computer system in MARC record format, facilitating the advent of the integrated online catalog. When funds for the two year project were no longer available after only one year, and 87,000 titles remained, Charles coordinated the 1985 all-out effort in which all library staff worked in shifts at two OCLC computer terminals in a valiant attempt to



complete the project prior to the installation of the new computer system.

As a cataloger, Charles has been an influential voice in issues relating to shared bibliographic data, both in Wisconsin

and nationally. Charles represented Wisconsin on the Online Computer Library Center (OCLC) Cataloging Advisory Committee from 1981-1984. OCLC is a nonprofit computer library service organization used by more than 50,000 libraries in 84 countries. Charles has served as both Chair and Vice-Chair of the Peer Council for WILS, a consortium of member Wisconsin libraries. He has also taught workshops for WILS in MARC tagging for approximately five years.

Charles has also been active in professional organizations. He was elected to serve as the Chair of the Wisconsin Association of Academic Librarians in 1991. He served on the board of the Wisconsin Library Association (WLA) for two years. He also served on many WLA committees including Resolutions, Conference Planning, and Nominations. In 1988 he co-chaired a five-state academic library conference, which was a joint effort of academic library associations in Wisconsin, Iowa, Minnesota, North Dakota and South Dakota. The conference, which was held in La Crosse and funded in part by the Association of College and Research Libraries, featured James Billington, Librarian of Congress as keynote speaker.

Charles has been active in the community. He has held many offices in the local Democratic party. He has served on the board of the Municipal Transit Authority since 1989.

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## La Crosse History Unbound

Looking for a trail guide to the La Crosse Myrick Marsh? Curious about murder stories from the La Crosse Tribune? Doing research on archaeology in La Crosse County? Want to look up some "True Tales" from Doug Connell's out-of-print book by the same name? Have a passion for old maps? Looking for pictures of buildings or social life in La Crosse? Needing information of plant and animal life in La Crosse County? Then click on <http://lacrossehistory.org> and look through the listings of La Crosse History Unbound.

The digital materials found at La Crosse History Unbound are the result of a joint venture between the UW-La Crosse Murphy Library and the La Crosse Public Library. By combining resources, the two institutions are able to provide web access to digitized versions of original materials of historical significance while preserving the original materials. Many of the original materials have not been easily available because they may be rare, heavily used, not indexed, or overlooked for other reasons. Access is enhanced further as many of the original items now have full keyword-searchable text. For the first time, both Murphy Library and La Crosse Public Library are able to provide some of these items in their entirety.

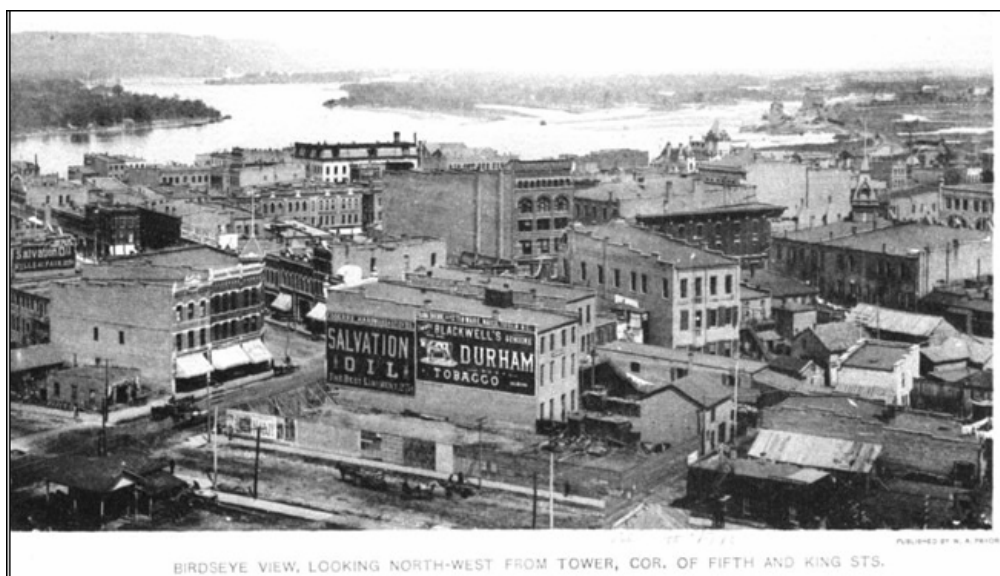


Photo of downtown La Crosse from "La Crosse by the Camera" by W.A. Pryor, 1894.

## We Asked, You Spoke: LibQUAL+ Survey Results

Many thanks to everyone who participated in the LibQUAL+ library survey last April. Overall, user perceptions of the library's resources, services, and space were above minimum expectations, but below user ideals. To review our executive summary and official results for UW-L and UW System, please visit our LibQUAL+ web page. Murphy Library's actions in reply to your feedback, as well as additional results analysis are forthcoming.



Should you have any questions, please contact a member of Murphy Library's LibQUAL+ Team: Galadriel Chilton ([chilton.gala@uwlax.edu](mailto:chilton.gala@uwlax.edu)), Michael Current ([current.mich@uwlax.edu](mailto:current.mich@uwlax.edu)), Anita Evans ([evans.anit@uwlax.edu](mailto:evans.anit@uwlax.edu)), and Cris Prucha ([prucha.cris@uwlax.edu](mailto:prucha.cris@uwlax.edu)).

**Galadriel Chilton, Electronic Resources Librarian**

Resources can be browsed under topics such as: Mississippi River, Town Histories, Environment and Natural Resources, Government of the City of La Crosse, Businesses, Cemeteries, and many others.

The first joint project related to the La Crosse River Marsh (Myrick Marsh). The project now includes a multitude of resources including a trail guide, floral and animal life studies, flood information, environmental impact statements, land use plans, and more.

Check back often because new materials are added on an ongoing basis. For more information, contact Murphy Library at (608) 785-8399.

**William Doering, Library Systems & Technology Librarian**

# Funding UW Libraries: The 2005-2007 UW System Budget Request

At the August 19 meeting of the UW Board of Regents, President Katherine Lyall outlined the 2005-2007 UW System biennial budget request. In introducing the budget, she characterized it by saying, "It is our aspirations for our students and our state that drive this budget request and our continuing commitment to our public purpose." Improving the university infrastructure, with a focus on UW Libraries and instructional technology, is one of the five major budget goals for the next biennium. The biennial library request, to fulfill the mission of providing core information resources to the campus research community and general citizens, would cover: cooperative collection development; strengthening the Shared Electronic Collections (SEC); funding for the rapid sharing of physical resources; and support for digital collections (University of Wisconsin Digital Collections).

With flat budgets over the last and this biennium, the squeeze on the SEC has meant that some titles offered in this System-wide collection of e-resources had to be canceled. To prevent a more significant deficit and impact, UW Libraries agreed last year to contribute funding to the SEC. Across the System on a proportionate basis, \$100,000 was added to the SEC. While all campuses benefit from the greater purchasing power, there is less funding to spend locally. The budget request for the next biennium would help to shore up both the campus and UW System collections.

The budget items earmarked for the next biennium match the user perceptions of library collections and access measured in the LibQUAL+ survey conducted last spring. Both the graduate student and faculty populations surveyed indicated that the "print and/or electronic journal collections I require for my work," and "the electronic information resources I need" were below the minimum expected. Undergraduate responses also registered that this student population

found the collections and access to information less than what they desired to have. Survey comments reinforced that users were not satisfied with the collection of e-journals. Typical among graduate student comments were statements such as "more access to journal articles online would be very helpful."

While seeking to increase the budget for libraries, the Council of University of Wisconsin Libraries (CUWL) also is pursuing efficiencies to ensure that current dollars are spent wisely. The newly formed CUWL Collection Management Task Force, working with campus collection development librarians, is studying collection overlap among institutions and how to increase the range of materials available in the UW System. With the growing use of Universal Borrowing and ILLiad document delivery services, users can get either physical pieces or electronic journal articles delivered to their desktop from other UW libraries in a matter of a few days or in some cases 24 hours.

Murphy Library subscribes to nearly 100 periodicals that cost \$1000 or more; each year there is a substantial inflationary increase for periodicals, e-resources, and print materials. It is an ongoing challenge to maintain current collections and respond to curricular changes. More funding is critical, and with careful, ongoing oversight, campus and UW System funding will go even further.

**Anita Evans, Library Director**

# Dale Montgomery, Artist



*Marbled Coloring*  
by Dale Montgomery

Dale Montgomery, who was the Director of Murphy Library for 20 years, Interim Assistant Vice Chancellor for Academic Services (1998 - 99), and Interim Associate Vice Chancellor for Information Technology Services (1996-1998) at UW-La Crosse, has not let the grass grow under his feet. Becoming an artist is only one of the things he identified as "projects for retirement."

Dale began his art studies 5 years ago by taking workshops in drawing and watercolor painting. Upon the completion of several painting courses at UW-La Crosse, he focused on abstract painting. He received a Wisconsin Regional Art Program Honorable Mention in 2002 for his work "Study in Black." In 2003, "Receding Glacier" was selected from a regional art exhibit to be exhibited in

the Pyle Center at the University of Wisconsin in Madison.

Last summer, Dale's works were on display in Murphy Library. His works have also been displayed at the La Crosse Public Library Gallery, Pump House Western Wisconsin Regional Art Center (La Crosse), The Black River Falls Public Library, the Pyle Center on the University of Wisconsin Madison Campus, the Odin Gallery (La Crosse), Gundersen-Lutheran Medical Clinic 4th Floor Gallery (La Crosse).

Congratulations to Dale Montgomery on this successful new career, and best wishes for his next!

**Stefan Smith, Outreach Librarian**



Student looking at *Tornado* by Dale Montgomery. Photo courtesy of Robert Seaquist, University Relations, UW—La Crosse.

*(Continued from page 1)*

What does he plan to do upon his retirement? Charles will certainly have more time for reading and community involvement. He will also probably continue competing in (and winning) national trivia contests. And we'll probably continue to see Charles on his bicycle, whether riding through town or participating in the approximately 500-mile RAGBRAI bicycle ride across Iowa, as he has done in the past.

Charles will be missed at Murphy Library and on campus. He has served as the library's institutional memory countless times. He has always been quick to volunteer when help was needed and has a well-earned reputation for seeking the most fair solutions to problems. He has been a wonderful colleague and we will miss him. We all wish Charles the best in his retirement!

**Cris Prucha, Information Literacy Librarian**

## GRAND EXCURSION REVIEW: JUNE 30, 2004

Staff members from Special Collections were part of the estimated crowd of 8,000 people that were in La Crosse's Riverside Park on June 30, 2004, to welcome a flotilla of seven steamboats. The steamboats were part of the 2004 Grand Excursion, which was the 150th anniversary of an 1854 steamboat expedition from Rock Island, Illinois, to St. Paul. The 2004 version was intended as a vehicle to celebrate the renaissance of the entire upper Mississippi River region.

In addition to the passengers on the steamboats, other visitors to La Crosse on June 30 included passengers on a chartered train drawn by a steam locomotive; bicycle riders paralleling the entire route of the flotilla; and thousands of area residents curious to see the flotilla and be part of the festivities.

As part of the welcoming entourage for the Grand Excursion and to introduce to as many of the visitors as possible its nationally famous collection of historic steamboat photographs, Special Collections had prepared two displays of steamboat photographs for their viewing pleasure. One display was in a tent at Riverside Park, where Special Collections staff spent the entire day of June 30 inviting visitors to view the photos and answering questions about the collection and the original 1854 Grand Excursion. The staff also directed visitors to a larger display of steamboat photographs on exhibit at the Pump House Regional Art Center in downtown La Crosse for three weeks.



The Spirit of Peoria at Riverside Park

Photo: P. Beck



Steamboat photos at Riverside Park tent. Photo: L. Sondreal



Lecture at Pump House. Photo: L. Sondreal

The highlight of the exhibit was a reception held the night of June 30 at the Pump House, which featured a talk by Steven Keillor, author of a new book on the original 1854 event, *Grand Excursion: Antebellum America Discovers the Upper Mississippi*. The reception was

well-attended and Mr. Keillor gave an informative, entertaining talk that was well-received by the audience. It was a fitting conclusion that capped-off a Grand day.

**Paul Beck, Special Collections Librarian**

**THE FINE PRINT** is published fall and spring terms for UW - La Crosse faculty, staff, students, and friends of Murphy Library.

- Stefan Smith and Jenifer Holman, Editors
- Paul Beck, Department Chair
- Anita Evans, Library Director

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**UW-L**

## Steamboat Sleuth Honored with Archives Award

On October 13, 2004 an awards ceremony and reception was held in Special Collections, Murphy Library, in honor of Mr. Ralph DuPae, co-winner of the 2004 Governor's Award in Archival Advocacy. The Governor's Archival Awards program is presented by the Wisconsin Historical Records Advisory Board and the Wisconsin Historical Society. The award for Archival Advocacy is given to an individual who has provided distinguished leadership or support for the improvement of Wisconsin's historical records or archival programs. Mr. DuPae, now retired as a chief engineer for the Northern Engraving Company of La Crosse, Wisconsin, received the award in recognition of his 37 years of volunteer efforts to collect historical photographs of steamboats for Murphy Library's Special Collections.

Largely through Ralph DuPae's tireless volunteer efforts, Murphy Library boasts one of the largest collections of inland river steamboat photographs. Comprising over 50,000 images, the "Steamboat Collection" serves as a valuable tool for researchers who have utilized the photographs to solve ancient puzzles and quell decades-long arguments about steamboats, such as the famous steamboat race between the Natchez and the Robt. E. Lee in 1875. The photographs have been used in numerous books and journals and as illustrations for TV and video programs such as The History Channel and The American Experience. The library's collection of steamboat and river-related photographs is nationally recognized for its comprehensiveness, scope, and accessibility.

Remarks at the awards ceremony were made by Anita Evans, Director of Murphy Library; Elizabeth Hitch, Provost of UW-La Crosse; and Paul Beck and Ed Hill, the current and former Special Collection Librarians at Murphy Library, respectively. The 2004 Governor's Award in Archival Advocacy award was then presented to Mr. DuPae by Peter Gottlieb, State Archivist



Ralph DuPae Receives Award.

Photo by Paul Currier, UW-L Educational Technologies

### Database Tips

With more than 150 article databases to choose from, determining where to go for information such as book reviews, local industry information, or international statistics, can be challenging.

To help point the way, we are pleased to introduce Murphy Library's Databases Tips! Averaging just two pages, each tip names an article database, and includes concise instructions (text and screen images) on how to find specific information. Currently there are 17 tips that can be accessed via the Database Tips link under the "How To" navigation bar; at least two new tips are added each month.

If you have any questions or would like to request a Database Tip, please contact Galadriel Chilton (chilton.gala@uwlax.edu).

**Galadriel Chilton, Electronic Resources Librarian**

of Wisconsin. Ralph responded with a heartfelt statement that highlighted the many friendships he had made over the years in the pursuit of ever elusive steamboat photographs. After the remarks, the reception ended on a warm note as attendees mingled, ate cake, and further reminisced with Ralph about his remarkable "second career" as a steamboat sleuth.

Murphy Library was honored to host this event and pleased that Ralph received the 2004 Governor's Award in Archival Advocacy as the Steamboat Collection that Ralph helped create has brought recognition to Murphy Library, the University of Wisconsin-La Crosse, and the La Crosse community.

**Paul Beck, Special Collections Librarian**

# Thank You to Donors

Murphy Library wishes to extend its sincere appreciation to all of those who have donated books this past year. Each donation greatly improves our collections in many ways such as in the diversity of subject offerings and allowing us to stretch our purchasing power.

## Recent Donors

Trish Ardovino	Beulah and Alice Howison
Joyce Arthur	Joe Jax
Connie Arzigian	John Jax
Mary Baldwin	Sarah Kraul
Paul Beck	Stewart Lillard
Pat Brunet	Curt Le May
Robert Bryce	William Lee
Michael Capra	Otto Luening Trust
Galadrial Chilton	John Magerus
Roy Clumpner	Dr. Bee Lo
Bonnie Daines	L.G. Mason
Luc Devoldere	Bruce Mouser
Bill Doering	Charissa Niedziecki
Linda Euler	Barrye Price
John Gardner	Cris Prucha
Sue Grebel	June Reinert
Rev. and Mrs. Hoover Grimsby	Jan Ruesch
April Handtke	Jon and Mary Ruesch
Steve Harris	Karin Sandvik
Mary Hauser	Jennifer Shilling
Karel Havel	Tom Stevens
Elsbeth Hinck	Carol Stoelting
Randy Hoelzen	Michelle Strange
Jen Holman	Aygun Tagiyeva

## Questions?

### How do I donate items to Murphy Library?

Donations can either be dropped off at the Library or picked up at your office or home. Please call (608) 785-8509 to schedule a donation pick up or drop off. Donations can be picked up during normal business hours.

### What happens to materials after they are donated?

Once donations are received at the Library, the donations are counted and sorted. The sorted materials are reviewed; the staff decides what materials will be added to the Library's collection, what will be offered to other UW System campuses, and what will be sold in our twice annual book sale. The materials given to the book sale will be sold to help raise funds for the Library. The books that are added to the collection are either replacements for missing books or books needed to expand the Library's collection.

Thank you for your interest in Murphy Library's book donation program.

**John Jax,**  
Collection & Resource Development Librarian

## Tidbits

### Tablet PCs

Six wireless tablet PCs are available for checkout to UW-La Crosse Students, faculty and staff at the Reserve Desk. The tablets are loaded with MS Office applications and allow Internet access throughout most of the library. They may be used in the library facility for two hours (with one renewal depending upon availability).

### Interlibrary Loan Fill Times

Now that all UW-System libraries are participating in electronic desktop delivery of interlibrary loan article requests, people are reporting very fast fill times for some interlibrary loan requests. People have received articles sometimes in as little as 24 hours or less.

Only articles that can be found in the UW-System qualify for electronic desktop delivery, and not all articles are available in this format. However, an increasing number are, making the interlibrary loan service more effective than ever.

Library users need do nothing special to participate in this system. When users complete an ILLiad Interlibrary Loan request, that request will automatically be routed to the fastest possible delivery mechanism, including desktop delivery. However, for people who prefer not to use desktop delivery, it is possible to have articles delivered via traditional mail by selecting that preference in the ILLiad "Change User Information" area.

**Stefan Smith, Outreach Librarian**

## Tracking Federal Regulations

In the previous issue of The Fine Print we reviewed sources for tracking Federal legislation. A piece of legislation begins its life as a bill in Congress, if passed it becomes a public law and is published in the Statutes at Large, and is finally codified in the U.S. Code.

Federal agencies are responsible for implementing Federal laws. Agencies draft and issue regulations under the authority delegated to them by legislation or by presidential executive order. These regulations carry the full force of Federal law in themselves.

Resources for tracking Federal regulations include:

The Federal Register (FR) is where Federal agencies and organizations publish notices, proposed rules, and final rules. Executive orders and other presidential documents are also published here. The FR is published daily by the National Archives and Records Administration (NARA). Issues since 1994 are available on GPO Access at <http://www.gpoaccess.gov/fr/>.



Murphy Library's LexisNexis Academic reference database also contains the FR, from 1980 to present. The nice guide book *The Federal register : what it is and how to use it* is located in Murphy Library Federal Govt Documents (basement) at the call number AE 2.108:F 31/992.



Permanent rules that have been published in the FR and which have general and legal effect are then codified into the Code of Federal Regulations (CFR). The CFR is published annually, in four stages, also by the NARA. Issues since 1996 are available on GPO Access at <http://www.gpoaccess.gov/cfr>. LexisNexis Academic also contains the current edition of the CFR.



Because there can be up to a year's time between a new rule's appearance in the FR and its codification in the CFR, there is a need for a third resource to link the pending changes with the CFR sections that the changes are expected to affect. The List of CFR Sections Affected (LSA) fills this need. The NARA publishes the LSA monthly, but the GPO Access online version is updated daily, available at <http://www.gpoaccess.gov/lssa/>.

**Michael Current,**  
Government Information Public Services Librarian

## ERIC Update

ERIC, the primary education database from the U.S. Department of Education, has undergone significant changes during 2004. The ERIC system has closed all of its subject-oriented clearinghouses and has consolidated journal and non-journal materials into a central repository/database. September 1st marked the introduction of the new ERIC website at <http://www.eric.ed.gov/>. The AskEric website and the ERIC Digests are no longer available.

On October 1, 2004, ERIC introduced free full-text non-journal ERIC resources. These materials include more than 107,000 full-text documents authorized for electronic ERIC distribution during 1993 - July 2004, that were previously sold through the ERIC Document Reproduction Service (EDRS), E\*Subscribe. In December, ERIC will add new bibliographic records and full-text journal and non-journal resources published in 2004.

Similar to the earlier version, the new ERIC does not offer 100% full-text availability. Newly indexed materials that are not available free-of-charge will be made accessible through database links to commercial sources. Older materials may have a link "Full text from ERIC," but may lead to a page that says "The document you requested is not available in the ERIC Online system." In those instances, we will most likely have the document on microfiche in the Alice Hagar Curriculum Resource Center on the second floor of Murphy Library.

Via the new Website, journal articles (identified as such by an EJ number, i.e. EJ154987) are currently indexed only. However, ERIC will begin to include links to external sources of full-text articles in December 2004. For enhanced access to education articles, use the ERIC database available through EBSCOhost or select EBSCOhost's Professional Development Collection, where you will find links to full-text for many articles.

**Michele Strange,** Access Services Librarian

### Library Hours

#### Regular Academic Year Hours

<b>Monday - Thursday</b>	7:40 a.m.– Midnight
<b>Friday</b>	7:40 a.m.– 6:00 p.m.
<b>Saturday</b>	11:00 a.m. - 6:00 p.m.
<b>Sunday</b>	Noon - Midnight

#### Reference Desk (Regular Academic Year)

<b>Monday-Thursday</b>	9:00 a.m.– 5:00 6:00 p.m.—9:00 p.m.
<b>Friday</b>	10:00 a.m. - 3:00 p.m.
<b>Saturday</b>	1:00 p.m. - 4:00 p.m.
<b>Sunday</b>	1:00 p.m. - 4:00 p.m. 6:00 p.m. - 9:00 p.m.

#### Area Research Center (Regular Academic Year)

<b>Monday - Friday</b>	10:00 a.m. - 5:00 p.m.
<b>Wednesday</b>	7:00 p.m. - 9:00 p.m.
<b>Saturday</b>	1:00 p.m. - 4:00 p.m.
<b>Sunday</b>	Closed

#### Intersession hours as posted

#### Finals Weeks and Holidays

**Thanksgiving Recess:** The library will close at 4:30 on Wednesday, November 24, and remain closed until noon on Sunday, November 28.

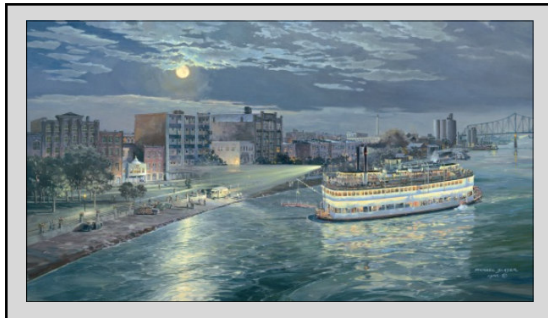
**Finals Week:** Special Hours are in effect. Visit the Hours link on the library home page for more details.

**Finals Week:** Reference Service will be available 10:00 – 3:00 p.m. Intersession hours as posted at the Hours link.

**Finals Week:** The Extended Hours Study Room will be open until 2:00 a.m. during the days posted at the Hours link.

### August Moon by Michael Blaser

This magnificent oil painting, commissioned for Murphy Library, hangs in the library’s Special Collections area. Limited edition prints are available for sale. More information is available through Murphy Library, (608)785-8511, and at <http://www.uwlax.edu/murphylibrary/blaser/>.



### Murphy Library Telephone Contacts

Acquisitions	785-8395	Hours	785-8808
Administrative Office	785-8520	Gov. Documents	785-8513
Automation	785-8399	Interlibrary Loan	785-8636
Cataloging	785-8638	Instruction	785-8637
Circulation/Reserves	785-8507	Outreach	785-8396
Collection & Res. Dev.	785-8567	Periodicals	785-8510
Curriculum Center	785-8651	Reference Desk	785-8508
Electronic Resources	785-8738	Special Collections	785-8511

### SUPPORT MURPHY LIBRARY

#### La Crosse in Light & Shadow

Edited by Ed Hill and Doug Connell

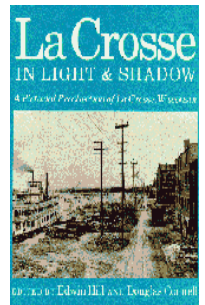
Available for \$40, plus \$3/book shipping and handling. Please send \_\_\_ copies for a total of \$\_\_\_\_\_ to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Please make checks payable to **UW-L Foundation—Murphy Library** and mail with this form to: La Crosse History Book, Murphy Library Resource Center, University of Wisconsin-La Crosse, 1631 Pine Street, La Crosse, WI 54601-3792

*Proceeds from the sale of the book go to the Murphy Library Endowment Fund.*



### Fredricks Memorial Endowment Fund in Oral History

The Fredricks Memorial Endowment Fund in Oral History now exceeds \$20,000, according to our last report. This fund, established in 1994 in honor of history professor and oral historian Howard Fredricks, supports the university’s oral history program, which is an active and useful primary resource for the region. Contributions are always welcome and may be sent to:

UW-L Foundation-Fredricks Fund  
Murphy Library Resource Center  
University of Wisconsin-La Crosse  
1631 Pine Street  
La Crosse, WI 54601-3792

*Thank You!*

If we wish to contribute to the Endowment Fund and the Excellence of Murphy Library:

Please accept this donation of \$\_\_\_\_\_.

Make checks payable to **UW-L Foundation—Murphy Library**

*Gifts are tax deductible to the fullest extent of the law as applied to the circumstances of each donor.*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

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Send to: Chair, Murphy Library Resource Center, University of Wisconsin-La Crosse, 1631 Pine Street, La Crosse, WI 54601-3792