# OFF THE SHELF

W. D. McIntyre Library • University of Wisconsin-Eau Claire

# Early English Books Online

**by Mimi King,** *kingm@uwec.edu*

From the first book published in English through the age of Spenser and Shakespeare, *Early English Books Online* contains in full text over 96,000 titles listed in *Pollard & Redgrave's Short-Title Catalogue* (1475-1640) and *Wing's Short-Title Catalogue* (1641-1700). Whether your field is literature, history, astronomy, religion, music, law, or mathematics, you will find this collection fascinating.

Here are some examples of what you can download to your computer for viewing at your pleasure:

- *A midsommer nights dreame* by William Shakespeare, 1564-1616.
- *The discovery of a world in the moone, or, A discourse tending to prove, that 'tis probable there may be another habitable world in that planet* by John Wilkins, 1614-1672.
- *Micrographia, or, Some physiological descriptions of minute bodies made by magnifying glasses* by Robert Hooke, 1635-1703.
- *A briefe and true report of the new found land of Virginia* by Thomas Hariot, 1560-1621.
- *Here endeth the book named the dictes or sayengis of the philosophhres ...*
- *A counterblaste to tobacco* by James, King of England, 1566-1625.

# Web of Science by Mimi King, *kingm@uwec.edu*

**Web of Science** offers three databases:

**Arts & Humanities Citation Index** indexes 1,144 of the world's leading arts and humanities journals, plus relevant items from over 6,800 major science and social science journals. It contains unique links to actual representations of artworks and music scores, as well as title enhancements added to obscure or hard-to-categorize article titles to clarify article contents. A&HCI provides access to current information and retrospective data since 1975.

**Science Citation Index** indexes more than 5,700 major journals across 164 scientific disciplines, covering approximately 2,100 more journals than its print counterpart, with all cited references captured. It contains searchable, full-length, English-language author abstracts for approximately 70% of the articles in the database. SCI Expanded provides access to current information and retrospective data since 1973.

This database uses a search engine like the one used in the ProQuest databases. You can enter a search string connecting terms with AND, OR, or NOT, or you can use the advanced search feature to refine a simple search by adding terms limited to particular fields. For example, "rebellion AND SUB(Ireland)" returns 607 citations. You are offered the opportunity to view all 607, which you are advised "may be a very intensive operation, and may be slow in loading," or, as prompted, you can revise your search by adding new terms or limiting by date. The results list has two columns. On the left are a series of icons indicating the amount of information available, while in the right column you will see the short title for the work. A legend appears at the bottom of the page explaining the icons:

KEY:      📄 CITATION      📷 PAGE IMAGE      ✒ ILLUSTRATION      📄 FULL TEXT

Since this is a new database, you may sometimes select a citation that has never been accessed before and receive a message on the screen that really makes you feel special:

Loading EEBO image...Congratulations! You're the first user in the world to request this page image. Please wait while the system moves it from CD-ROM to the server for you to view (this may take up to five minutes). Thanks for your patience. The next time you request this image, it will appear immediately.

The information in the collection is presented in the form of online images, as well as in downloadable PDF format. In order to view documents online, you will need the DJVU plugin from AT&T. There is a prompt screen that walks you through download and installation of this plug-in, which has to be done only once. The viewer opens a window where pages are displayed. Forward, back, and magnification buttons are outside the viewing window so that you always remain in the EEBO page while online. Once you have downloaded a text, you can open it in Adobe Acrobat.

The illustrations on page 1 of this article compellingly demonstrate why people have been so fond of books for so long!

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**Social Sciences Citation Index** indexes more than 1,725 journals spanning 50 disciplines, as well as relevant items from over 3,300 of the world's leading scientific and technical journals. It contains searchable, full-length, English-language author abstracts for approximately 60% of the articles in the database. SSCI provides access to current information and retrospective data since 1973.

These databases are unique in that the indexing covers not only article titles and abstracts, but also keywords in some titles within a bibliography, expanding the number of articles found in a topic search. This allows a type of search that would be very difficult or impossible otherwise.
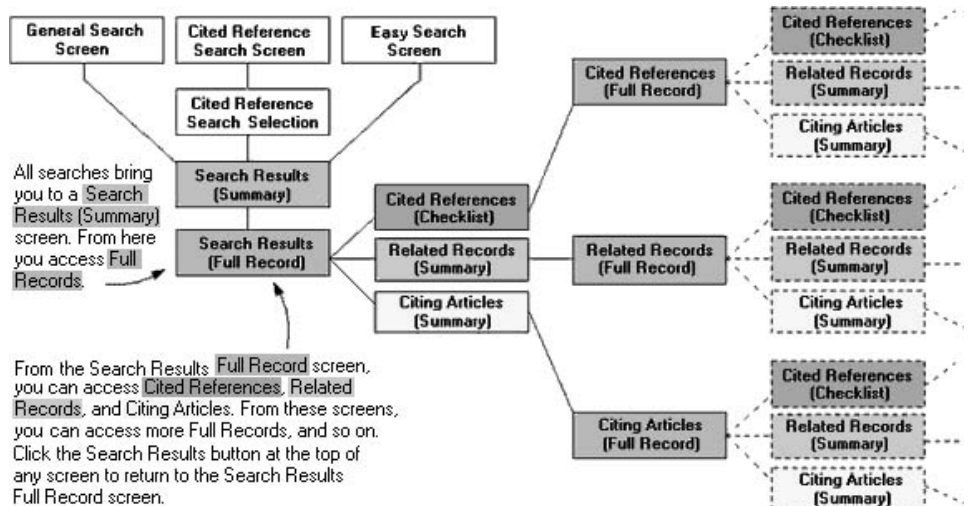
*This flowchart shows the relationship among the results screens. The white boxes at upper left, which represent the search screens, are the starting point of the flowchart.*

**Summary pages** list results in bibliographic format. The title of each record is linked to its full record. There are four types of summary pages:

**Search Results** Lists the articles that match your search.

**Cited References** Lists the references of the article displayed.

**Related Records** Lists similar articles that share common references with the article displayed.

**Citing Articles** Lists articles that reference the article displayed.

Full-record pages contain complete bibliographic information, the abstract, keywords, Keywords Plus, and publisher information. From any full record, you can access the summary pages for Cited References, Related Records, and Citing Articles.



This flowchart shows the relationship among the results screens.

## NEW DATABASES

### Finding the Resources

The simplest way to access the resources mentioned on these pages is to look them up on the Master Index linked to the library homepage at:

**www.uwec.edu/library**

They are also all on the alphabetical list of databases, (library homepage/Online Resources (soon to be Research Resources)/Journal Indexes & Databases/Alphabetical List of Databases).

### ■ Cochrane Library

Cochrane Library is a database containing reviews and summaries of clinical trials on a growing number of health topics. This database was designed to inform health care practitioners, researchers, administrators, and consumers about the effectiveness of health or medical interventions.

### ■ New files from NewsBank:

- **Global NewsBank (1996-current)**
  This collection offers varying perspectives on international issues and events. Covering Africa, Asia, Europe, the former Soviet Union, the Pacific Rim, Central and South America, and the Middle East, it is ideal for researching a wide variety of international issues. It contains comprehensive coverage of news summaries, broadcasts and transcripts from hundreds of international sources. News articles cover politics, economics, culture, business, science, technology, and the environment. All articles are in English and are from over 1,000 translated broadcasts, news agency transmissions, wire services, newspapers, magazines, and government documents.

- **NewsBank NewsFile Collection (1991-current)**
  This full-text news resource comprehensively covers current issues and events from over 500 US and Canadian newspapers, news sources, and domestic and international newswires. More than 70,000 articles selected annually provide regional, national, and international perspectives and in-depth coverage of the arts and people and professions in the news. News articles cover social, economic, environmental, government, sports, arts, people, health, and science issues and events.

- **Maps**
  NewsBank now offers handy maps of regions, countries, and U.S. states produced by MAGELLAN Geographix. The maps can be shown as black and white political maps, color political maps, or color topographic maps. They are linked to the NewsBank homepage in the left column (from either the Global NewsBank or NewsBank NewsFile search screen, click the **Home** tab at upper right to reach the homepage).

# Introducing the Online Reference Shelf

**by Jill Markgraf,** *markgrjs@uwec.edu*

I f you were a reference librarian, it would not be unusual to get questions like these:

1. *Where can I find the most current world population estimate?*
2. *Where can I find Ronald Reagan's birthday?*
3. *Where can I find out if anyone in the world is celebrating a holiday today?*

Where would you go to find the answers to these and an infinite number of other factual questions without getting up out of your chair?

Well, you have a new option on the library website: the new Online Reference Shelf (**www.uwec.edu/library/Guides/readyref.html**). A collection of online resources for finding quick answers to factual questions, the Online Reference Shelf includes freely accessible Internet sources as well as databases to which the library subscribes. Categories of resources include:

- Almanacs & Fact Books
- Biographies
- Calculation & Conversion Tools
- Calendars & Clocks
- Dictionaries/Thesauri/Quotations
- Directories
- Encyclopedias
- Grammar, Style, Writing Guides
- News Media
- Travel/Maps/Geography
- Weather
- Links to other online reference collections

See how fast you can find the answers to the above questions. If you need help, here are the answers and where to find them:

1. *6 Billion People* (**www.popexpo.net/eMain.html**)
2. *Presidents of the United States* (**www.ipl.org/ref/POTUS/**)
3. *Earth Calendar* (**www.earthcalendar.net/**)

# Academic Universe

## from Lexis-Nexis covers wide range of information

by **Linda Cecchini**
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and **Karen Pope**
*popekj@uwec.edu*

S everal years ago a librarian working at the Reference Desk overheard a student, apparently from another university — most likely in the southern part of the state — talking to his girlfriend. She was having difficulty finding the information she needed using McIntyre Library's electronic databases. He told her somewhat smugly, "Oh, I could find that in Lexis-Nexis."

Our UW-Eau Claire student was at a disadvantage then, but not now. As a result of a consortium agreement, all UW institutions have access to *Academic Universe*, the newest Lexis-Nexis offering geared to the higher education market. Lexis-Nexis also brings us *Congressional Universe* (information on members of Congress, bills, proceedings, and committees) and *Statistical Universe* (statistics from federal and other government sources). *Academic Universe* provides news, business, legal, medical, and ready reference information. As of July 1999 approximately 5,200 titles (newspapers, journals, and reference works) were covered, 95% in full text.

## Highlights

### News

*Academic Universe* has particularly strong news coverage. Categories include today's news, regional news, major foreign and domestic newspapers, wire service stories, and transcripts of news programs, such as those broadcast on PBS and CNN. The *New York Times* full text is available within 24 hours of publication and dates back to 1980. *Wall Street Journal* abstracts since 1973 are included.

### Business

Business files provide company directory information, and one can do a broad search of Hoover's Company Reports with the "Compare Companies" feature. Business and finance journals, trade magazines, and selected major business newspapers are available. In the Industry and Market News section, users may search a broad category, such as Biotechnology News or search individual titles.

### Law

Lexis-Nexis is best known for its legal reference publishing. *Academic Universe* provides UW-Eau Claire users legal information segmented into law reviews and legal news, case law, codes & regulations, patent research, and legal career information.

### Medicine

The medical section is not as extensive as the others. Information is drawn from a short list of health and medical journals and newsletters, but includes some prominent names, such as *Lancet*, *New England Journal of Medicine*, and *Pe-diatrics*. Abstracts from *MEDLINE* (also available elsewhere on our website) are searchable by subsection, such as Sports Medicine.

### Reference

The reference section includes World Almanac, Country Profiles, and good coverage of polls and surveys compiled by the Roper Center for Public Opinion Research.

### Easy to navigate

There are common features under each content area:

• Basic search
• Advanced search ("More Options")
• Ability to narrow results using the Focus feature
• Tips on each screen (at the bottom)
• Sources queried for each content area
• Help at every stage

There is also an extensive FAQ page called Knowledge Base that allows entering terms for which you want an explanation or definition. Search results by default are in reverse chronological order, but can also be sorted by relevancy. Users can view an expanded results list in which keywords are highlighted, which assists scanning through a large number of citations. Save options include Print, Save to disk, or Email.

A comprehensive list of sources for the database is available from the initial page, as well as the specific sources used on each individual search screen. It is especially useful to check this list when constructing or modifying a search. Users can easily find out more about each source, the extent and depth of coverage (whether abstracted, selected full text, or complete full text). Source lists are updated quarterly.

The best way to become acquainted with the depth and breadth of Academic Universe is to try some topic of interest or consult the How Do I? file available on every screen, which includes answers to frequently asked questions. Communication and Journalism students have already found hours-old, full-text news wire service stories covering political campaigns.

# 4,000 Journals you didn't know you had

**by Jill Markgraf,** *markgrjs@uwec.edu*

I f you are looking for a journal, and a search of the library's online catalog turns up nothing, don't resort to interlibrary loan just yet. There is still a chance that the journal you're looking for is available electronically. The full text of more than 4,000 journals is available online through library subscriptions, and this number is growing rapidly.

In the bygone era of strictly print materials, librarians selected the journals that would become part of the library's collection and added them to the library catalog. Now, in addition to the traditional method of subscribing to journals, the library also subscribes to many databases that include the full text (the entire article, not just citations or abstracts) of many journals. Because many of the journals now available electronically come to the library as part of a database, the library has little control over which journals are included in the package.

While these individual journal titles are gradually being added to the library's catalog, the dynamic nature of their availability makes it almost impossible to keep the catalog entirely up to date. In consequence, the library has developed another finding tool to help identify those online journals to which we have access but which may not be in the library's catalog: the **Online Full-text Periodicals List**. On the library homepage, click Online Resources (soon to be renamed Research Resources), then look under Journal Indexes and Databases.

## NEW DATABASES

## Basic BIOSIS replaced by Biological Abstracts

UW System funding for new electronic databases has enabled McIntyre Library to acquire *Biological Abstracts* back to 1994 in a Web edition via SilverPlatter, to replace Basic BIOSIS. Considered the world's most comprehensive source of life science journal literature, *BioAbs* indexes approximately 5,500 international periodicals in the areas of agriculture, biochemistry, biotechnology, ecology, environment, genetics, medicine, microbiology, neurology, and pharmacology. As with all SilverPlatter databases, the library's holdings, if there are any for the source cited, are indicated at the end of the citation (preceded by *LHM). Search results can be formatted for printing, saving to disk, or emailing. Note that *BioAbs* does not provide full text of articles, only the abstracts. The library owns the print volumes from 1927 to 1991.

## Books in Print with reviews

New on the EBSCOHost database menu is a Web version of *Books in Print*. Hard-cover volumes are still available in the Reference Collection. BIP is the most complete source of information on books published in the United States. Here you can find the publisher and price for titles currently in print and titles about to be published as far as six months in advance. If a title is now out of print, that fact is also indicated. The best feature of the Web version is the full-text reviews for many of the books listed, drawn from authoritative sources including *Publishers Weekly*, *Kirkus Reviews*, *Library Journal*, and *School Library Journal*. The advanced search allows one to narrow to sub-categories such as juvenile literature, age level, and language.

## Complete list of McIntyre Library's periodicals on the website

Now you can see if we subscribe to a journal you found in a database search or bibliography. From the homepage click Online Resources (soon to be Research Resources), then look under Journal Article Indexes and Databases for a list of all our journals along with summary holdings and the location where issues within the holdings range will be found. If there is an online version, a link is provided.

Please note that there are several listings for each title. There may be more than one Internet source in addition to multiple locations within the library. So be sure to check the summary holdings for each location to see where the best place might be to find the issue you need.

# Special Collections:
## all kinds of interesting stuff

**by Larry Lynch,**
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W hen I try to describe just what we've got in Special Collections, I explain that these materials tend to be noncirculating and one-of-a-kind and require special care and protection, which is why we've gathered them together in one part of the library. I say that these are largely primary sources — original documents, first-hand accounts, rare books, photographs, maps, and oral histories — and that we have *two* book collections (Rare Books and Local History), *two* basic collections of archives and manuscripts (University Archives and Area Research Center), and *two* types of photograph collections (campus related and those illustrating the history of our region).

The campus **Records Management Program**, though also part of Special Collections, is operated as an independent unit by Records Manager Beth DeRosier.

### Rare Books

We have about 2,500 rare books, of which 1,800 were a 1992 donation from the L. E. Phillips Memorial Library, Eau Claire, with the cooperation of its two main donors, the Owen and Moon lumbering families. These were their personal libraries. Each family had been rare book collectors, so we inherited *two* copies of a first-edition, first-printing of *Huckleberry Finn* by Mark Twain. The Owen family's copy is even more special, since it contains a signed manuscript letter from Mark Twain (Samuel L. Clemens) dated 1883 and addressed to his publisher, James Osgood. In the letter Twain describes



*Researcher Jeri Weiser at work on a project.*

completing the manuscript for *Huck Finn*.

There are several signed books in the Rare Books collection, including works by Joseph Conrad, Eugene O'Neill, Edith Wharton, and Washington Irving. The oldest book in the collection is *Pacifica Conscientia* by Pacifico da Cerano, published in Italian in Venice in 1535. The collection is strong in 19th-century books of travel and exploration, including several by Henry Stanley, and there are a few facsimiles of landmark books, including Shakespeare's first folio, a two-volume Gutenberg *Bible*, and Chaucer's *Canterbury Tales*. One amazing set is a six-volume history of costume *(Le Costume Historique)* published in Paris in 1888 with gorgeous color plates enhanced with gold and silver highlights. The collection features a large number of first editions, and all centuries from the 16th to the 20th are represented; I'm sure the 21st will be soon as well.

While these books do not circulate, we are happy to get them out for patrons to use. All are cataloged in the Voyager system.

### Local History Book Collection

This collection title is partly like it sounds and partly not. Many items are reference books for historical researchers, such as the *Wisconsin Blue Book*, the six-volume *History of Wisconsin* issued by the State Historical Society, and the 21-volume *Wisconsin Historical Collections* containing primary sources published by the State Historical Society.

*While most of our historical photographs are of the campus, we do have a nice assortment of regional photographs as well, of lumbering, portraits, businesses, street scenes, churches, and agriculture.*

In addition there are books on genealogical resources and strategies, numerous local, county, and regional histories and chronicles, books on Wisconsin Indian peoples, and a complete set of Eau Claire city directories starting in 1880.

### University Archives

These are the official and unofficial records of the campus, from the beginning of the Eau Claire Normal School in 1916. Notable collections include the correspondence and subject files of the chancellor and vice chancellor; records of the International Education Office

and University Centers (including the Viennese Ball); and university publications such as *The View, University Bulletin,* and *Wisconsin Dialogue.* There are also interesting athletics collections, including the Bill Zorn papers, and selected UW System records.

Student activities are reflected in complete sets of the student newspaper, *The Spectator* (which began in 1923) and the student yearbook, *The Periscope* (1917-95). There are also good examples of campus underground newspapers like *Roach, Our Town,* and the feminist newsletter *No Strings.* Some student organizations have deposited their records with the University Archives.

### Area Research Center

The Eau Claire Area Research Center (ARC) is part of a statewide network coordinated by the State Historical Society of Wisconsin. The network's origins date back to the mid-1960s. Wisconsin is unique in having both a thriving and fully developed regional archival network and a **courier service** among the ARCs that moves archival and manuscript collections around the state to serve the needs of researchers.

Both the collections and the transfer service are open to all researchers, whether students, faculty, staff, or the general public. Each of the 14 ARCs is assigned from one to 11 counties, many selected according to river basins (Eau Claire's consists of six counties of the lower Chippewa valley). Governmental records and manuscript collections pertaining to a region are generally processed in Madison and then transferred to the appropriate ARC to be stored and accessed by researchers.

Our ARC collections are divided into public records and manuscript collections. **Public records** include court case files and bound volumes, birth, death, and marriage registrations ("vital records"), microfilm of the handwritten censuses, naturalization records, probate case files, some school records, city council and county board proceedings, and agricultural censuses.

**Manuscripts** include lumber company and railroad records, pioneer let-ters, diaries, and reminiscences, records of the Uniroyal tire plant and its union (United Rubber Workers Local 19), baptisms, marriages, and funerals, family papers, the Veda Stone American Indian Reference Collection, Women of the Ku Klux Klan, and organizational collections such as the Eau Claire Kiwanis Club and Eau Claire Woman's Club.

### Maps

Our oldest map, of the northeastern U.S., was published in London in 1776 during the American Revolution. We have excellent examples of Wisconsin maps from the mid and later 19th century, many county platbooks dating as far back as the 1870s, several bird's-eye views of Eau Claire and Chippewa Falls; numerous highly detailed Sanborn Perris Insurance maps, and pinery maps of the Red Cedar and Chippewa valleys.

### Photographs

While most of our historical photographs are of the campus, we do have a nice assortment of regional photographs as well, of lumbering, portraits, businesses, street scenes, churches, and agriculture.

These collections constitute a researcher's treasure-trove. Most are cataloged in the Voyager online system. Currently we are working hard to digitize the numerous finding aids developed to describe them. As we get them into digital format we are converting them into Web documents and linking them to their corresponding catalog records. When you locate such a record (e.g., the Uniroyal Records or Margo House papers), notice that "linked resources" provides a link to its finding aid.

We are currently preparing a proposal for an ARC Network project to begin scanning important collections to make them available over the World Wide Web. Please feel free to wander in and ask us for help with your research project. We are always glad to be of assistance. Our website makes a lot of information available online, including numerous "handouts" and tips for genealogists.

# New Information Literacy Competency Standards for Higher Education released

by **Karen Pope,**
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The Association of College and Research Libraries (ACRL) of the American Library Association has recently released the final version of its literacy standards after two years of development.

Recognizing the role of critical thinking in the learning process, in 1998 the ACRL Board established a Task Force on Information Literacy Competency Standards and charged it to develop competency standards for higher education.

The document, available at **www.ala.org/acrl/ilcomstan.html**, consists of the following sections:

■ **Introduction**
• Information Literacy defined
• Information Literacy and Information Technology
• Information Literacy and Higher Education
• Information Literacy and Pedagogy
• Use of the Standards
• Information Literacy and Assessment

■ **Standards, Performance Indicators and Outcomes**

■ **Appendix: Selected Information Literacy Initiatives**

# The Government Publications Department-
# Information at your fingertips

## by Leslie Foster, *fosterla@uwec.edu*

While the name, location, staff, collection formats, and access methods have changed over the years, the purpose and goals of this area of McIntyre Library have remained constant:

- Provide library users with the resources required to meet their government information needs
- Provide access to those resources
- Provide research assistance
- Integrate government information into the research process

McIntyre Library officially became a selective federal depository library in 1950 when it assumed responsibility for the U.S. collection formerly housed in the Eau Claire public library.

When the Wisconsin Depository Library Program was established in 1977, McIntyre Library had already been collecting state documents for a number of years. At that time the library agreed to become Eau Claire's regional state depository, receiving as many state publications as are available through the state program operated by the Wisconsin Department of Public Instruction.

## Federal Depository Library Program

The Federal Depository Library Program was developed 150 years ago to ensure citizen access to data and information researched, collected, and published at taxpayer expense. More than 1,340 libraries nationwide participate in this program, run by the Superintendent of Documents at the U.S. Government Printing Office (GPO). In 1999, GPO distributed more than 16 million copies of 40,000 tangible publications through the depository system. GPO establishes depository rules and regulations, and participating libraries agree to adhere to them. In exchange, the libraries receive government information sources free of charge. As long as the depository library meets its obligations to the program, the federal publications remain under its control.

In 1998, Wisconsin's thirty-four depositories completed and submitted depository self-evaluations to GPO, and program inspectors held follow-up visits in 1999. McIntyre Library's self-evaluation was approved without the formal inspection visit.

### The Federal Collection

What does the federal collection include? Government information is disseminated in a wide variety of formats: books, journals, magazines, maps, microfiche, newspapers, posters, kits, compact disks, and online databases. McIntyre Library chooses just over 50% of the "item selections" available through the depository program, and each month approximately 800 new print and microfiche titles are added to the library's document collection. Each July we are required to review items selected and not selected and adjust them to reflect the changing needs of the UW-Eau Claire campus and community. Please contact us if you wish to suggest government publications to acquire.

### Document Formats

Ten years ago when the depository program began experimenting with electronic formats, pundits promptly predicted the demise of the print program. The expectation was that "all government information would be available in electronic formats, and by 1998 end users would deal directly and independently with the vast world of government data and information."

This did not occur. To quote the Superintendent of Documents, "We continue to see a variety of formats....Most material published in tangible formats is not also online and is not even available for sale."

Electronic dissemination of information is indeed a major development that has greatly expanded the quantity of government information publicly available. The new technologies were first introduced through the Census Bureau's experimentation with compact disks for 1990 census data. Today McIntyre Library's full-text federal CD-ROM collection stands at more than 720 titles on 1,540 disks. Depositories have been advised to plan for distribution of CD-ROMs throughout the next decade.

The Internet is the current focus in electronic dissemination. An estimated 300,000-plus federal Internet sites are being maintained, with more being created daily. During FY 1999, nearly half of new titles made available through the depository program were disseminated electronically as CD-ROMs or Internet databases. GPO ACCESS alone holds more than 150,000 titles. In addition, every federal unit maintains its own website. The Department of Defense alone maintains more than 3,000 individual webpages. Fortunately, a new genre of printed books has evolved to assist librarians and researchers in locating this multitude of Internet resources. McIntyre Library has a good collection of these Internet guides.

### Access

The Gov Pubs Department has a processing room where approximately 800 new publications are added each month. New materials are processed in accordance with federal depository regulations and records added to the library's online catalog. The department maintains a presence on the library website where information about government publications and access to electronic documents is available.

### Assistance

Librarians provide assistance with government information research during all hours the Reference Desk is staffed. Gov Pubs staff also respond to telephone or email requests for help. Through LIBRA, the library's bibliographic instruction program, librarians

provide classroom instruction on the use of government information. We are happy to help instructors develop course assignments incorporating government information.

**Retrospective Cataloging Project**

For the last four years we have been working with Cataloging and Automation staff on a federal retrospective cataloging project. The goal of the project is to provide full online catalog access to all materials in the federal depository collection. Superfluous, outdated, or damaged materials have been weeded, and online catalog records have been created for the documents retained. Work is nearly completed for all print documents in the main federal collection and work continues on documents currently in storage. Federal microfiche and map collections are next.

**Depository Map Collection**

The federal depository map collection, housed on the library's lower level, consists of approximately 85,000 topographical maps issued by the U.S. Geological Survey. Maps, like most documents, circulate for 28 days and are checked out at the main circulation desk.

**Wisconsin Document Collection**

While the state document collection is considerably smaller than the federal, UWEC students rely on it heavily for research and projects. Organized similarly to that of the federal collection, publications are shelved by the agency responsible for issuing them. Publications from all fifty of the Wisconsin governmental departments and agencies are available.

State documents are processed through the Cataloging Department for access through the online catalog. Like federal documents, most state publications circulate for 28 days through the main circulation desk, the exception being reference materials, which are restricted to use within the library.

The Government Publications Department staff are happy to answer any questions you have related to this area of the library and the products and services we provide.

# Searching for patron information in Voyager

The library has recently initiated an innovative feature of the Voyager online catalog system that allows patrons to access their own library account. A new handout, *Searching for Patron Information on the Voyager Catalog*, is available on the racks in the Reference area.

This option, available to students, faculty, academic staff, and classified staff, includes these features:

- View a listing of all your checked-out materials
- Renew materials (if allowed)
- Check on fines and fees owed
- Place holds and recalls on library materials

To access your account, start at the library's homepage, click the **Library Catalog** button, then click the **Check Account** button at the top of the screen and enter your "private id" number and last name. Here's how to obtain your private Blugold ID number if you don't already have it:

1. On the Patron Account screen, click the **BLUGOLD** link.
2. Type **BLUGOLD** in the first input space and press **Enter**.
3. At the next screen press **Enter** again.
4. Type your **email name** (without the "@uwec.edu"), press **Tab**.
5. Type your 4-digit **PIN number**, press **Enter.**
6. Type 5, press **Enter**.
7. Type 2, press **Enter**.
8. Make a note of your private Blugold ID.
9. Type X to exit, press **Enter**.

Back on the Patron Account screen:

1. Enter your **private ID** and **last name**, click **Login**.
2. The list of your current checkouts, fines, fees, and pending item requests will appear.

For information on how to renew items, place holds, and place recalls, consult the handout mentioned above.

# UW-Eau Claire first in state to implement "Other Catalogs" feature

As far as we were able to determine, we were the first UW System library to implement the "Other Catalogs" feature in the Voyager online catalog system. By clicking the yellow **Other Catalogs** button at the upper left hand corner of the search screen, you are able to search one or all UW System library catalogs simultaneously from the UWEC interface. Search results are identified by the name of the catalog in which a given item was found.

As a bonus, automation librarian Steve Elfstrand has added the State Historical Society's archives catalog, **ArCat**, to the list of searchable databases. One nifty benefit is that by using our search interface you have access to all the search options, including Keyword Relevance, even where the local institution has suppressed it (such as is the case with ArCat).

# Encounters with electronic newsletters

**By Betsy Richmond,** *richmoeb@uwec.edu*

W hen in the course of human events, it becomes necessary to find oneself terminally in front of a terminal, decent respect to the opinions of mankind requires that one occasionally go beyond one's own academic discipline.

The good thing about being captive to the computer, and connected to the Internet, is that it facilitates serendipitous encounters with information and opportunities for lifelong learning without leaving the comforts of home or the office. Just sign up for **electronic newsletters**, which will intermittently appear in your mail.

Some of my favorites are:

### Policy.Com Policy Update

This weekly email provides links to webpages covering public policy issues, campaign news, and related topics. Features include:

• Special reports on the 2000 Presidential campaign.
• "In the Tanks:" A biweekly column on research in the nation's leading "idea incubators." Recent topics: rise of the digital divide; the Internet and privacy.
• "Links to Daily Briefings:" brief analysis of major items in the news.

**To subscribe, go to:**
www.policy.com/pupdate.html

### The HealthGate Update

Weekly newsletter for *HealthGate* subscribers. Recent issues included dealing with anger, choosing a summer camp for your child, effective calcium intake, risk factors for heart disease, and comprehending cholesterol. Links to men's health, women's health, mental health, alternative health, food and nutrition. My personal favorite is "Browse conditions by parts of the body." *HealthGate* has advertisements; it also lists its contributors, who have good credentials.

**To subscribe, go to:**
www.healthgate.com

### Freepint

*Freepint* is British, is published fortnightly, delves into a wide variety of subjects, and, yes, follows a pub metaphor. Each issue is long and contains a number of useful sections, which have included:

**Tips and Techniques**
• Finding Outdoor Information on the Web
• Virtual Visits: Links to museums and the like on the WWW
• Notes on the Net: A trawl around the Music Sites
• Lingo on-line — language resources on the Web
• Weather Sources on the Web

**Bookshelf (book reviews)**
• WebDeveloper.com guide to search engines
• Mastering the Digital Market Place
• The Caring Economy: Business Principles for the Digital Age

**Feature Article**
• Internet Development in the Middle East
• Central and Eastern European Web Sources

• Topics and Collections: An Alternative Metaphor for Using the Web
• Idiots' Guide to Chemistry Information Resources on the Web
• Finding Links to the Past: archaeological resources on the Web

*Freepint* also offers a Free Pint Bar for chats which links to "Today's Tipple from *FreePint*," a review of a website every working day.

**To subscribe, go to:**
www.freepint.co.uk/bar

### Woody's Office Watch (WOW)

*WOW* bills itself as a source of information and troubleshooting for Microsoft products users. Even if you've taken classes and are using Microsoft software packages, *WOW* is a good source for "mere mortals." *WOW* gives tips and points out bugs on Word, Excel, PowerPoint, and other Microsoft products. *WOW* is issued weekly (or several times a month) and is very long. I usually browse the contents and then may hit Delete after reading only one section.

As the *WOW* folks say, "*WOW* is your own weekly watch on the most popular office suite from the renowned Word wizard, Woody Leonhard. Tutorials, Software Reviews, Update notices, Tips...all delivered to your email box each week absolutely FREE!" They're not modest, but this is a useful site, and they even seem to be able to give feedback to the Microsoft people.

**To subscribe, go to:**
www.woodyswatch.com/office

# New library initiatives

## include strategic planning, assistive technology, improved photocopiers, and a new "lounge"

### by Bob Rose, *roserf@uwec.edu*

McIntyre Library has completed or is embarking on several initiatives and projects that will, I hope, be of interest to newsletter readers.

### Strategic Planning

Most significantly, we have started a strategic planning process. Still in its initial phases, we are seeking broad-based input into the process. To that end, attached to this newsletter you will find a simple survey that I hope you will take a few minutes to complete. At a later time we will be conducting additional, more-focused surveys — possibly on our website — of faculty, staff, and students. At this point, however, we are asking just a few open-ended questions.

I expect the strategic plan that develops from this process to guide the library in its endeavors over the next few years. In other words, this is not just an exercise. We expect to do a formal review of the plan on an annual basis and to engage in a process of continuous revision. It will in fact be a living document. Strategic planning can be enormously helpful in focusing an organization's direction, resources, and energy, and it is my hope that this will occur in McIntyre Library. With your help, we can ensure that the plan that develops is properly cognizant and supportive of the viewpoints and needs of faculty, staff, and students.

### Assistive Technology

We have also begun a process to improve services to our disabled users, though again we are still in the early phases of this initiative. We have purchased new voice transcription software (Dragon Systems' *Naturally Speaking Professional Edition*) on a computer designated for that purpos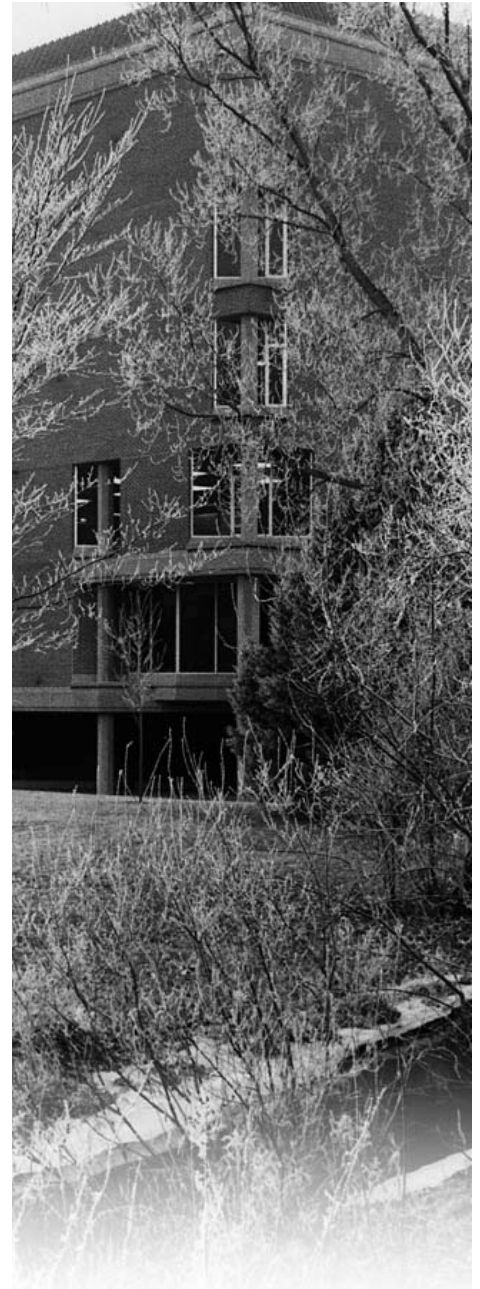e located in 5019C. This is a much more sophisticated version than was previously installed, and it will make it easier for multiple people to use it. We've also purchased a motorized workstation for the main reference area that is fully adjustable for wheelchair users. Wheelchair-accessible coin changers are now available on both first and second floors near the elevators. The new photocopiers described below are ADA compliant. We still have a long way to go in improving services to disabled users but I'm happy we've been able to make this start. Additional equipment and/or software will be phased in over the next several years.

### Improved Photocopiers

We have established a new contract for our photocopier services that has resulted in the installation of all-new self-service copiers throughout the library. We have slightly fewer copiers than previously because the volume of copying has decreased somewhat with the increased availability of resources in electronic form. Three features are of special note. The first is that they employ a "Chameleon" touch keypad that makes it easier for users to understand how to make copies on these particular machines. The second is that they have "archival" platens designed to prevent the breakage of spines on bound books or periodicals, yet still give good copies. The third is that they are ADA compliant. The touchpad/front panel is angled towards the user making it much easier for users in wheelchairs to see it. The archival platen also makes it easier for them to place their materials for copying.

### New "Lounge"

We are in the process of creating a "lobby/lounge" seating area in the Grand Corridor of the library. This is in response to student suggestions received last year. Our hope is that by creating this area we will encourage students to meet there rather than in groups in front of the elevators, which has disturbed nearby reference users. We hope to have this area set up in the near future.

As always, I welcome suggestions for improving library services — whether through the enclosed survey or by more direct means. I'll also reiterate my willingness to meet with departments to discuss their library concerns. I've met with a number of departments and have found those meetings to be very useful.

# New on the Government Publications CD-ROM workstations

by **Mary Hayden** *haydenm@uwec.edu*

**National Trade Data Bank**
**C 1.88:**
Major changes in this program include:
- Easier-to-use INSIGHT software with an interface similar to other Windows applications
- One CD-ROM instead of two
- Full-text, Boolean, and structured searching
- More document formats supported, including Microsoft Word, HTML, PDF, and spreadsheet.

The most heavily used files on this CD are Country Commercial Guides, Army Area Handbooks (Country Studies), Market Research Reports (Industry Sector Analyses [ISA], International Market Insights [IMI]), Foreign Labor Trends, and Minerals Yearbook.

**FBIS Publications**
**PREX 7.10/3:**
The software was upgraded from DOS software to Windows FolioViews 4.2. This disk is published by the CIA's Foreign Broadcast Information Service, a federal agency that monitors and translates foreign media into English. FBIS Daily Reports are translated transcripts of foreign radio and television broadcasts, news agency transmissions, newspapers, periodicals, and government statements. Reports contain political, military, economic, environmental, and sociological news and information-especially useful for journalism classes.

**The National Climatic Data Center CD-ROM Periodical Publications**
**C 55.287/63:**
This disk includes documents originally available in print and later in microfiche. Files are PDF and Digital data files. Users of this CD will be searching for data on daily weather in cities in the U.S., including minimum and maximum temperature, precipitation, and more. Eau Claire is not included in the list of stations, but data for La Crosse is available.

# The Digital Divide

According to *Falling Through the Net: Defining the Digital Divide\**:
- Households with incomes of $75,000 or more are 20 times more likely to have Internet access than those at the lowest income levels, and more than nine times more likely to have a computer at home.
- Whites are more likely to have Internet access from home than Blacks or Hispanics from any location.
- Black and Hispanic households are approximately one-third as likely to have home Internet access as households of Asian/Pacific Islander descent, and roughly two-fifths as likely as white households.
- Regardless of income, Americans in rural areas are lagging behind in Internet access. At the lowest income levels, people in urban areas are twice as likely to have Internet access as those earning the same income in rural areas.

*National Telecommunications and Information Administration (NTIA), **www.ntia.doc.gov/ntiahome/fttn99/contents.html**

# Federal website can help with foreign travel

**P**lanning to travel outside the United States? If so, check out the U.S. State Department's Bureau of Consular Affairs website at **travel.state.gov/** which is full of useful information on travel abroad.

Start by reading the **Consular Information Sheets**, available for every country in the world. You'll find information about immigration, health, special currency and entry regulations, crime, and security. General travel tips and information about obtaining passports and visas are also found here.

If State Department officials are concerned about unsafe conditions in a particular country, they use this site to post traveler warning messages. Should you need vaccination information, check out the Centers for Disease Control and Prevention website at **www.cdc.gov**.

# New "proxy" library service aids staff checkouts

by Cleo Powers,
*powerscj@uwec.edu*

A recent enhancement to the Library's Voyager Integrated Library System allows the establishment of a proxy service. This new service has nothing to do with how you configure your web browser. Instead, it provides extended privileges to faculty and academic staff currently employed at UWEC who would like to authorize another person to check out library materials on their behalf.

Faculty and academic staff may designate up to two people (student assistants or the department program assistant, for example) per semester to use the proxy service. To do this in the past, the faculty or academic staff member had to give his or her personal Blugold card to the student runner or program assistant. Now the designated proxy will be able to use his or her own Blugold card to do the checkout.

When the person with the proxy authorization arrives at a circulation desk in McIntyre Library, they present their personal Blugold card and indicate they are checking the material out for a specific faculty/academic staff member. The proxy service allows the library staff person to check the materials out and link the checkouts directly to the record of the faculty/academic staff member.

Proxy authorizations must be established well in advance of sending a proxy to pick up materials. Designated proxies may not use the authorization to checkout materials for their personal use. Such abuse will result in cancellation of the proxy authorization.

Faculty and Academic staff may check to see what is currently checked out to them by using the Patron Information feature available through the online Voyager catalog. Staff are personally responsible for any charges assessed to their account for materials lost or damaged while checked out under the proxy service.

Faculty and academic staff wishing to initiate a proxy authorization should request a copy of the authorization form from Cleo Powers, CRIM/Circulation Librarian (call 36-5820 or email *powerscj*). Once the authorization has been set up, an email will be sent indicating the service is available for use.

## Did you know...

...that in FY99, McIntyre Library borrowed 6,017 books and journal articles from other libraries for use by UWEC students and faculty, and that the library provided 8,226 books or copies of articles to users of other libraries?

## Did you know...

...that in FY99, Special Collections staff conducted research for 276 requests received via e-mail? This represented an increase of 121% over the number of email requests received in FY98.

## Did you know...

...that in FY99, the number of times library users requested us to look for items they were unable to find in the stacks decreased by 52% over FY97? This can be attributed in large part to comprehensive shelf-reading projects conducted during that time period.

## Did you know...

...that in FY99, members of the library faculty made course-related presentations to 6,904 students and others in 248 UWEC classes and 32 groups from outside the university? In addition, BITS reached 3,731 students in 507 sessions and CITI sessions reached a total of 1,018 participants. 80% of the sessions offered through CITI were taught by ICSS or other library faculty.

# Whirlwind tour
## of the first 50 issues of Off the Shelf, 1982-1999

**by Larry Lynch, editor,** *lynchld@uwec.edu*

With this being the 51st issue of *Off the Shelf,* we decided to review the first 50 to see where we've been in the last 18 years. We have been struggling with technological change almost since the beginning.

In the first issue in January 1982, then library director **Steve Marquardt** wrote: "Sometimes we hear faculty members comment that they are not aware of resources added or changes in library services. This newsletter is designed to meet this information need and to bring the Library closer to you. The Library is the center of learning and research in a university." Steve always told us to feature "news you can use," which is still our intent. But the task of keeping you informed has gotten progressively more complicated.

Our seven editors have been: **Linda Cecchini**, 1982, 3 issues; **Rick Pifer**, 1983-85 (8 issues); **Kate McIntyre**, 1985-89 (11 issues); **Leslie Foster**, 1989 (1 issue); **Janet Patterson**, 1990-91 (6 issues); **Dan Norstedt**, 1992 (1 issue), and **Larry Lynch**, 1991-present (21 issues). My committee for the last several years has consisted of **Mary Hayden, Mimi King,** and **Dan Norstedt**.

In Oct. '82 we reported **statistics for 1981-82**. An average of 4,568 people used the library daily [compared with 2,178 in 1998-99], library materials (including Reserve) were borrowed 343,600 times [196,498 times in '98-99], Reference and Government Publications staff answered 30,553 questions [32,023 in '98-99], tours or library instruction were provided to 1,250 students and faculty [6,904 in '98-99], 148 computerized database literature searches were conducted, and Interlibrary Loan (ILL) borrowed 2,650 items

and loaned out 3,320 [6,017 items borrowed and 8,226 items loaned in '98-99]. Please note that an increasing array of remotely accessible electronic resources has had a profound impact on the way in which the library and its services are used today in comparison to almost 20 years ago.

**"Prospects for Electronic Publishing"** was the prophetic headline in the Feb. '83 issue: "Are the book and journal soon to be replaced by information delivered through display terminals on TV screens? The article discussed *Chem Abstracts* experimenting with "online delivery of chemical literature to test sites in industry and academia" and

*We thank you, gentle readers, for being there with us on this two-decade journey and look forward to many more productive and collaborative years to come.*

noted the "opportunity to slow or reverse the escalating prices of scientific journals." In May '83 the library subscribed to several **microcomputer magazines**, including *Byte, Creative Computing, Infoworld, Interface Age,* and *T.H.E. Journal.*

The Nov. 1983 issue reported that $2.2 million was appropriated for **library automation** in nondoctoral UW System universities, and in the following newsletter (Feb. '84) it was explained that each campus library would have its own standalone system. An RFP was to be issued that spring and a contract awarded in early fall. 88% of our book holdings were already in "computer-readable form" and we had an automation specialist on board.

In July 1983 ILL began testing **"telefacsimile" (fax)** transmission of ILL requests and photocopies of periodical articles. Users liked the speed of fax but were dissatisfied with reproduction quality — graphs, diagrams, and illustrations were sometimes impossible to read. By Oct. '84 **library automation** was "in full swing."

The Oct. '84 issue noted that Reference had acquired an **IBM PC** for library staff use. It included a word processing program for library instruction work sheets and handouts, a spreadsheet program for statistics on reference activity, library instruction, and student payroll, and a database program. This speedy set-up had 256 K of RAM, monochrome monitor, "letter-quality" Diablo dot-matrix printer, 1200-baud modem, and presumably no hard drive.

**Special Collections** was created in mid-1985 when the Area Research Center, University Archives, and Rare Book Collection were brought together for the first time in new space on the first floor of the Old Library Building next to Reserve. Spacesaver compact shelving was installed in a climate-controlled storage area.

The vendor for the new automated catalog was announced in May '85: **OCLC LS/2000**, or "LS2K" for short. "LS" stood for "Local Systems." "OCLC" originally stood for Ohio College Library Center, but now meant Online Computer Library Center (but not, as alleged, "Organized Confusion through Library Computerization"). Implementation was hoped for by fall 1986. During Aug. '85, over 123,000 barcodes were affixed to books, and the new computer was tested.

The Documents Dept. changed its name to the **Government Publications Department** as of Oct. 1985. The **new LS2K system** *was* in place by fall '86, with 14 terminals in Reference, 3 in the IMC, 2 in Periodicals, 2 in Reserve, and 1 in Special Collections, all reportedly in constant use. Network access from dorms, classrooms, and offices was promised by spring '87.

By May '88 the education database **ERIC** was available in the Instructional Media Center (IMC) as a self-service **CD-ROM** to augment online searches provided through Dialog. That summer the faithful old card catalog was removed from the library.

Library Director **Steve Marquardt** resigned to become library director at Northern Illinois University according to the Sept. '89 *OTS*, and **Gene Engeldinger** was named acting director.

The library acquired a **fax machine** in Jan. 1990 for ILL use. In an article in the Mar. 1990 issue, "Library of Congress Subject Headings and their Place in the Cosmos," **Cheryl Cutsforth's** and **Kate McIntyre's favorite LC subject headings**, included:

- Beef cattle shrinkage
- Beast marriage
- Sludge bulking
- Vegetable carving
- Sausages in literature
- Pale-legged hornero
- Butterfly farming
- Chickens — religious aspects
- Sauce, Battle of the, 1870
- Photography of bark

In fall 1990, **Steve Marquardt** returned to duty as library director and immediately embarked on a **$9 million expansion and renovation project** to be completed by fall 1993. In Nov. '91 two **new CD-ROM databases** were announced: Expanded Academic Index (INFOTRAC) and CINAHL (nursing/allied health).

The Mar. 1992 issue was mostly devoted to a review of "**American Indian Resources in McIntyre Library.**" The library acquired the 2,100-volume **Owen-Moon rare book collection** through the Eau Claire public library. In the May '92 issue we started reviewing **Internet** listservs.

In October '92, we made the **26 FirstSearch databases** available via a pay-as-you-go card. The headline of the Mar. '93 issue was **"Virtually Yours: the Library in the Electronic Era,"** bringing the virtual (or electronic) library

more or less officially to the front burner. We reviewed more listservs and guides to the Internet. That spring and summer things were a mess as **construction increased the library's size by 30%** and relocated most units.

We published in the May '93 issue a selection of **Karen Pope's** amusing emails on **"Hot Docs,"** with interesting and useful tidbits from government documents, including oddball job titles such as guillotine operator, marshmallow runner, shellfish shucker, eggsmeller, ham hock mopper, wort pumper, and tipple tender.

By the Nov. '93 issue, **construction** was nearly completed and a dedication scheduled for Apr. '94. The newsletter went to three columns for the first time. The library acquired a complete set of the **Dead Sea Scrolls** on microfiche. In May '94 we announced that **NOTIS,** a command-driven online catalog system, would replace LS/2000 that fall. A major innovation was **Boolean keyword searching**, which was explained in the Nov. '94 issue, but a major issue became remote access by telnet, addressed with a chart in the Dec. '94 *OTS*.

A new era for the newsletter was inaugurated in Nov. '95 when **Sheila Pederson** of UWEC Publications began providing professional layout assistance for the first time. Much greater use of graphics, shading, and other fine touches vastly improved the look and readability of *Off the Shelf*. In that issue we announced the **new library website,** with links to the NOTIS catalog, several online subject guides, a variety of periodical databases, and information on library units and services.

By the Dec. '95 issue we were furiously explaining how to access and use **new databases and Web resources** while still trying to focus attention on our print holdings. **Jan Bogstad** was our roving correspondent that semester, sending us an on-the-spot story from **China** by email.

**Steve Marquardt** left us for good in July 1996 to take a library director job at South Dakota State University and **Cleo Powers** became acting director. In the Jan. 1997 issue we announced the

first edition of our self-paced tutorial geared to freshman English comp students, *Guide to McIntyre Library* [now in its 8th ed. as of May 2000]. We also unveiled a Web version of our ILL form and informed readers that the Reserve Library and Instructional Media Center had merged to form **CRIM, the Center for Reserve and Instructional Media**.

One of our most requested issues was April 1997, which focused on **Internet search engines and directories**, complete with charts of URLs and search syntax. We attached a thematic chart of *Electronic Indexes and Full-Text Databases*. The Nov. '97 issue included complete listings of all our **electronic Quick Guides and Pathfinders** as well as a revised listing of Web-based indexes and databases. For the first time we featured **distance education** in the May '98 OTS and attached yet another lengthy *Subject Guide to Electronic Indexes & Databases*.

In Sept. 1998 we were very pleased to introduce our **new library director, Bob Rose.** We announced the **merger of the Reference and Gov Pubs public service desks** and listed all our databases in 9 subject categories then available from the **Start button** on the Reference computers.

Issue no. 49 (Mar. '99) announced yet another online catalog, **Endeavor *Voyager,*** our first Web-based catalog system, to be implemented by that summer. We also featured two more extensive articles on **Internet search tools** and initiated an on-going series of **"Unit Profiles"** with CRIM and Cataloging ("where technology is art...").

And finally, issue no. 50 (Nov. 1999) led with a photo of the **ribbon-cutting ceremony for the new Voyager system** with lots of smiles from **Bob Rose**, Chancellor **Donald Mash**, and Provost **Ron Satz**. Distance education and new Voyager features were also highlighted.

We thank you, **gentle readers,** for being there with us on this two-decade journey and look forward to many more productive and collaborative years to come.

- In an ongoing effort to make it easier for distance education students to receive library and research assistance, the library now has a **toll-free number** for use by **Distance education (DE) students:** (877) 267-1384. It is available during hours the Reference Desk is staffed (Sunday 1:00 - 4:30 and 6:30 - 9:30 p.m.; Monday-Thursday 8:00 a.m. - 9:30 p.m.; Friday 8:00 a.m. - 4:30 p.m.; Saturday 12:30 p.m. - 4:30 p.m.)

- The installation of **Blugold Card readers on all library photocopiers and reader/printers** has been completed. Vend-A-Cards formerly used will no longer work.

- McIntyre Library acknowledges with appreciation the donation of $1,000 by Head Cataloger **Cheryl Cutsforth** for the purchase of **a compact disk collection of classical music and classical jazz**. The jazz collection has already been purchased and copies of the CD covers are on display in the Periodicals area on 2nd floor. Cheryl was the recipient of the 1999-2000 UWEC Faculty Excellence in Service Award.

- Declassified secret and top secret British Record Office documents on antisubmarine warfare acquired by former UWEC history professor **Max Schoenfeld** and transferred to Special Collections after Schoenfeld's death in 1996 are being donated to the Smithsonian Institution's National Air and Space Museum. Schoenfeld had the records copied in 1985 for a book he wrote on antisubmarine warfare during World War II and published by the Smithsonian. Schoenfeld was a well-known Churchill and World War II scholar.

- In the mid-1980s counseling psychologist **Richard Boyum**, Counseling Services, donated a **book on the natural history of the West Indies published in Dutch in 1630** to the university's Rare Book collection. When Boyum realized that the demand for such a work on this campus was likely to be relatively light because of the language it is written in, he expressed a desire for it to be housed where it would be more likely to be used. Archivist **Larry Lynch** contacted the rare book librarian at the Field Museum of Natural History in Chicago, **Ben Williams**, who eagerly welcomed the prospective transfer since it was, he said, a notable gap in their holdings. This important book, *Beschrijvinghe van West-Indien*, by Joannes de Laet, is illustrated with drawings of plants and animals and with many maps. Lynch hand-carried the book to the Field in early May while attending an archival conference in Chicago.

- **New and better photocopiers** have been installed on the main floor, in the Periodicals Department, and in CRIM. Users will notice that all instructions and operations are now controlled through the touch screens that have replaced the buttons. The other significant change is in the direction that documents are to be placed on the glass: 8 x 11-inch paper is aligned horizontally instead of vertically.

- **Kathy Finder**, head of the library's Initiative in Curricular Software and Support (ICSS), has been partially reassigned to a six-month temporary stint assisting instructors who are developing courses using the Lotus groupware program, **Learning Space.** UW-Eau Claire will be offering several courses entirely online this summer.

- McIntyre Library's Distance Education Services Coordinator, **Jill Markgraf**, has taken over Kathy Finder's **library Web development** duties until the end of August. Jill has been raised from half time to three-quarter time for the duration.

- **Chuck Brenner** has announced his intention to retire from the University, effective July 7, 2000. Chuck has 32 years of service to UWEC and elsewhere in the UW system, most recently as a member of the Initiative in Curricular Software and Support in McIntyre Library. He will be very much missed by his colleagues, and we wish him the very best as he retires. An open house in honor of Chuck's retirement is scheduled for Friday, May 19, in the library's 3rd floor conference room.

# Library Strategic Planning Survey

McIntyre Library is conducting an informal survey for purposes of strategic planning for 2001-2006. Please help us by returning your response via campus mail by June 1, 2000. When you are finished, please fold and place in campus mail (no envelope needed). If you have questions, please contact Cheryl Cutsforth at 836-3304 (email cutsfocl).
Please:

**1. List 1-5 things the library should do that would help you in the next 5 years.**

**2. List 1-5 things the library should do that would help your students in the next 5 years.**

**3. Describe your vision of the library 5 years from now.**

# CAMPUS MAIL

Cheryl Cutsforth, Chair
Strategic Planning Committee
McIntyre Library
University of Wisconsin-Eau Claire